

• **Job Services**

Western Slope

CalWORKS/Employee Services.....	642-7300
Central Sierra Regional Occupation Program (ROP)....	621-0123
Connections Workforce Development.....	642-4850
Connections One Stop.....	642-4850

South Lake Tahoe Basin

CalWORKS	573-3200
Connections Workforce Development.....	573-4330
Lake Tahoe Unified ROP Program	541-4111

• **Law Enforcement**

Western Slope

Child Protective Services.....	642-7100
El Dorado County Jail.....	621-6000
El Dorado County Probation Department.....	621-5625
Juvenile Hall.....	621-5585
Placerville Police Department.....	642-5210
Sheriff – Non-Emergency.....	621-6600
Superior Court	621-5867

South Lake Tahoe Basin

Child Protective Services.....	573-3201
El Dorado County Probation Department.....	573-3083
Sheriff – Non-Emergency.....	573-3000
South Lake Tahoe Jail.....	573-3031
Superior Court	573-3044

• **Legal Services**

Western Slope

CASA El Dorado.....	622-9882
Child Support Services	866-901-3212
District Attorney – Criminal Division.....	621-6472
District Attorney – Family Support Division.....	866-901-3212
El Dorado County Recorder-Clerk Office	621-5490
El Dorado County Probation Department.....	621-5625
Law Library	626-1932
Legal Services of Northern California.....	1-800-660-6107
Mediator.....	621-6726
Public Defender	621-6440
Repot Fraud (Hotline).....	1-866-629-0171
Senior Legal Center	621-6154
The Center.....	626-1450
Victim/Witness Assistance.....	642-4760

South Lake Tahoe Basin

CASA El Dorado.....	573-3072
Child Support Services	866-901-3212
District Attorney – Criminal Division.....	573-3100
El Dorado County Recorder–Clerk Office.....	573-3409

El Dorado County Probation Department.....	573-3083
Law Library	626-1932
Public Defender	573-3115
Superior Court.....	573-3044
Victim/Witness Assistance.....	642-4760

• **Parent Education & Support**

Western Slope

Access for Infants and Mothers Program	1-800-433-2611
Bipolar Insights.....	642-0859
Wellness Center (Georgetown/Divide)	333-2548
Marshall Medical Breastfeeding Support	626-2835
Child Protective Services.....	642-7100
Child Safety Seat	621-6100
Choices for Children.....	676-0707
Early Childhood Specialists	295-2493
El Dorado County Child Development Programs – (Head Start/State Preschool/Children’s Ctr/Early HeadStart/CalSAFE).....	295-2270
El Dorado County Dept. of Child Support.....	621-5600
Foster & Kinship Care Education.....	642-5659
EDC Public Health Nurse – HHS Parenting & Breastfeeding Support.....	621-6185
The Center for Violence Free Relationships ...	626-1450
Lilliput Children Services	1-916-941-8799
Marshall Medical Childbirth/Parenting Education.....	626-2990
NAMI of El Dorado County (National Alliance on mental illness).....	677-2676
New Morning Youth & Family Services/Counseling	622-5551
University of California – Cooperative Extension..	621-5502
Infant Parent Center	676-2899

South Lake Tahoe Basin

Choices for Children	541-5848
El Dorado County Child Development Programs – (Head Start/State Preschool/Early Head Start/Teen Parent)	543-8200
Lake Tahoe Community College	541-4660
Live Violence Free.....	544-2118
Tahoe Youth & Family Services	541-2445
Public Health Nurse/Parenting & Breastfeeding Support.....	573-3165
South Lake Tahoe Child Protective Services.....	573-3201
South Lake Tahoe Family Resource Center	542-0740

• **Recreation**

Western Slope

Boy Scouts of America.....	1-800-427-1417
Boy’s and Girl’s Club of El Dorado County ...	295-8019
Cameron Park Community Services District.....	677-2231
El Dorado County Parks and Recreation	621-5360

El Dorado Hills Community Services District... 916-933-6624	
Georgetown Divide Recreation.... 823-9090 and 333-4000	
Girl Scouts – Heart of Central California 916-452-9181	
Marshall Gold Discovery State Park – Coloma 622-3470	
Placerville Parks and Recreation..... 642-5232	
4-H Program	621-5502

South Lake Tahoe Basin

Boy’s and Girl’s Club of Lake Tahoe	542-0838
Boy Scouts of America.....	1-775-787-1111
Girl Scouts – Sierra Nevada Council....	1-800-222-5406
South Lake Tahoe Senior Center	542-6094
South Lake Tahoe Parks and Recreation.....	542-6056

• **Substance Abuse Prevention/Treatment**

Western Slope

Alanon/Alateen – Sacramento	916-334-2970
Alcoholics Anonymous	622-3500
Alcohol & Drug Prevention Division	621-6130
Alcohol Use Prevention Program	621-6130
California Smokers Help Line.....	1-800-7NOBUTTS
EDCA Lifeskills Inc.	622-8193
El Dorado County Health Center.....	621-7700
El Dorado County Public Health Nurse.....	621-6185
Friday Night Live Program	621-6130
Indian Education Program.....	621-3097
New Morning Youth & Family Services.....	622-5551
Progress House	642-1715
Rational Recovery Systems.....	621-4374
Shingle Springs Tribal Health Program.....	387-4975
Tobacco Use Prevention Program	621-6142

South Lake Tahoe Basin

Alcoholics Anonymous	541-1243
El Dorado County Health Department.....	573-3155
El Dorado County Mental Health Department.....	573-3251
Narcotics Anonymous	541-4100
Tahoe Turning Point.....	541-4594
Tahoe Youth & Family Service.....	541-2445

• **Transportation**

Western Slope

El Dorado Transit.....	642-5383
Greyhound Bus Lines.....	1-800-231-2222
Lightening Taxi Service	626-8000

South Lake Tahoe Basin

Bluego	541-7149
Good Samaritan Safe Ride	541-7300
Sunshine Taxi & Yellow Cab.....	544-5555

• **Emergency Services**

Western Slope

American Red Cross	885-9392
California Highway Patrol	622-1110
California Poison Control System.....	1-800-876-4766
Child Protective Services.....	642-7100
El Dorado County Animal Control.....	621-5795
El Dorado County Fire Protection District	644-9630
Housing Emergency Lodging Program (HELP) ...	306-2352
Low-Income Home Energy Assistance Program (LIHEAP)	621-6150
Marshall Medical	622-1441
Placerville Police Department – Dispatch	642-5280
Poison Control Center (UCD Medical Center) ...	1-800-876-4766
Sheriff’s Department – Dispatch 911	626-4911

South Lake Tahoe Basin

American Red Cross	885-9392
Barton Memorial Hospital.....	541-3420
California Highway Patrol	577-1001
El Dorado County Animal Control.....	573-7925
Low Income Home Energy Assistance Program (LIHEAP)	573-3490
South Lake Tahoe Fire Department	542-6160
South Lake Tahoe Police Department.....	542-6100
Road Conditions – California.....	1-800-427-ROAD
Road Conditions – Nevada.....	1-877-687-6237
Sheriff’s Department – Dispatch 911	573-3000



The Home Energy Assistance Program (HEAP) is a federally funded program to assist income eligible households in offsetting their heating or cooling costs of their home. Households may receive credit towards their electricity, propane, wood, natural gas, pellets or kerosene energy costs. HEAP is a program of the El Dorado County Health and Human Services Agency.

Printed in partnership with the Early Care and Education Planning Council.

www.edcares.org (530) 295-2312

Revised December 2016



Family Service Guide for El Dorado County

Family Service Guide

Sponsored By:
El Dorado County
Home Energy Assistance Program

937 Spring Street
Placerville, CA 95667
Phone: (530) 621-6150
www.edcgov.us/HEAP

• 24 Hour Hot Lines

Western Slope

AIDS Information/Referral 1-800-367-2437
California Smokers Help Line..... 1-800-7NOBUTTS
Child Protective Services 642-7100
El Dorado County Mental Health Crisis Line..... 622-3345
New Morning Youth Shelter..... 626-4190
Psychiatric Emergency Services/Suicide Prevention 622-3345
The Center for Violence Free Relationships Crisis Line. 626-1131
Weave 24-HR Support & Information Line .. 1-866-920-2952

South Lake Tahoe Basin

County Mental Health Crisis Line..... 544-2219
Live Violence Free 544-4444
Tahoe Youth & Family Services/Runaway ... 1-800-870-8937

• Child Care & Development Services

Western Slope

CalWORKS, CAL-Learn 642-7300
Choices for Children 676-0707
Early Care and Education Planning Council... 295-2312
El Dorado County Child Development Programs –
(Head Start/State Preschool/Early Head Start/
Children’s Ctr/CalSAFE) 295-2270
Happy Kids Child Care: Cameron Park..... 676-2223
Happy Kids Child Care: Placerville 626-0344
Happy Kids Child Care: Shingle Springs 677-0551
Pinetop Montessori 903-3106

South Lake Tahoe Basin

Al Tahoe Child Development Center..... 543-8200
CalWORKS 573-3200
Choices for Children 541-5848
Tahoe Youth & Family Services 541-2445
Appleseeds Academy 544-1818
El Dorado County Child Development Programs –
(Head Start/State Preschool/Early Head Start/
CalSAFE)..... 543-8200
Lake Tahoe Child Development Center 541-5887
Lake Tahoe Community College (CDC)..... 541-4660
Tahoe Valley Elementary/State Preschool 543-2350
Under the Magic Pine Tree..... 541-4848

• Children & Youth Services

Western Slope

Environmental Alternatives Adoption/Foster Care ... 748-4300
Big Brothers & Big Sisters..... 626-1222
Boy’s & Girl’s Club 295-8019
CASA El Dorado..... 622-9882
Childhelp USA National 1-800-4-ACHILD

Child Protective Services 642-7100
El Dorado County Health & Human Services ...642-7300
El Dorado County Mental Health 621-6200
Families 4 Children..... 916-933-3341
First 5 El Dorado 622-5787
Foothill Indian Education Alliance, Inc..... 621-3096
Foster Parent Licensing/Adoption Services.... 642-7100
Foster Youth Educational Services 295-2412
Infant Parent Center 676-2899
NAMI of El Dorado County (Nat’l Alliance on
Mental Illness)..... 677-2676
New Morning Crisis Shelter..... 626-4190
New Morning Youth & Family Services..... 622-5551
Prevention WORKS 417-0256
Sierra Child & Family Services..... 622-5551
Summitview Child & Family Services 644-2412
The Center for Violence Free Relationships ... 626-1450

South Lake Tahoe Basin

Big Brothers Big Sisters..... 626-1222
Boy’s & Girl’s Club SLT..... 542-0838
CASA SLT 573-3072
Child Protective Services..... 573-3201
El Dorado County Health & Human Services.. 573-3200
Live Violence Free 544-2118
NAMI of El Dorado County (Nat’l Alliance on
Mental Illness)..... 650-740-5776
South Lake Tahoe Family Resource Center 542-0740
Sierra Child & Family Services..... 544-2111
Tahoe Youth and Family Services 541-2445

• Counseling

Western Slope

Bipolar Insights 642-0859
El Dorado County Mental Health Department..... 621-6200
Life-Enriching Communication 916-409-0879
The Center for Violence Free Relationships ... 626-1450
New Morning Youth & Family Services/Counseling ... 622-5551
Progress House Counseling Center 642-1715
Snowline Hospice Grief & Bereavement..... 621-7820
Sierra Child & Family Services..... 544-2111
Summitview Child & Family Services 644-2412

South Lake Tahoe Basin

The Center for Violence Free Relationships 544-2118
Tahoe Turning Point..... 541-4594
Tahoe Youth and Family Services 541-2445

• Disabled & Special Needs Services

Western Slope

Accessibility Resources/Telecommunications.. 1-800-772-3140
Adult Protective Services..... 642-4800

Alta California Regional Center 626-1353
Bipolar Insights..... 642-0859
California Children’s Services 621-6128
California State Department of Rehabilitation... 626-0900
El Dorado County Office of Education..... 295-2227
Infant Development Program 622-1489
Prevention WORKS 417-0256
Shingle Springs Tribal Health & Wellness 387-4975
Special EducationLocal Plan Area (SELPA)... 295-2462
Marshall Medical Home Health Care 626-2900
M.O.R.E..... 622-4848
Warm Line Family Resource Center..... 916-455-9500

South Lake Tahoe Basin

Alta California Regional Center 542-0442
Barton Memorial Hospital Home Health Care... 542-3171
California Children’s Services 573-3157
California Department of Rehabilitation 541-3226
South Lake Tahoe SELPA 541-2850
South Lake Tahoe Unified School District..... 541-2850

• Adult Education

Western Slope

Cameron Park Library 621-5500
Central Sierra Regional Occupational Program (ROP) ... 621-0123
Connections Workforce Development &
Business Res. 642-4850
El Dorado County Library Literacy Services 621-5540
El Dorado County Main Library – Placerville 621-5540
El Dorado County Office of Education..... 622-7130
El Dorado Hills Library 916-358-3500
Elder Options 1-800-336-1709
Folsom Lake College 916-608-6500
Folsom Lake College – El Dorado Center 642-5645
Georgetown Library 333-4724
Life-Enriching Communication 916-409-0879
Pollock Pines Library 644-2498
Prevention WORKS 417-0256
The Center for Violence Free Relationships ... 626-1450

• Elected Officials

Western Slope

Board of Supervisors..... 621-5390
El Dorado County Chamber of Commerce 621-5885
El Dorado County Superintendent of Schools 622-7130
Placerville City Council 642-5200

South Lake Tahoe Basin

Board of Supervisors..... 1-800-491-6642
South Lake Tahoe City Council..... 542-6000

• Financial, Food, & Clothing Assistance

Western Slope

Choices for Children 676-0707
El Dorado County Community Services..... 621-6150
(Energy Assistance, Weatherization, Senior Center)
El Dorado County Health & Human Services..... 642-7300
Share Food Closet 626-8299
Food Bank of El Dorado County 621-9950
Food Stamp Eligibility – Placerville 642-7300
Green Valley Community Church..... 622-3231
Low-Income Home Energy Assistance
Program (LIHEAP) 621-6150
Medi-Cal..... 642-7300
Salvation Army 672-3147
S.H.A.R.E. (Food) 626-8299
Snowline Hospice Thrift Store (Clothing only) 621-1802
St. Patrick’s Aid Ministry – Clothes Closet.... 621-7773
St. Patrick’s-Upperroom (Hot Meals) 621-7730
Women, Infants, & Children (WIC) 621-6176

South Lake Tahoe Basin

Choices for Children 541-5848
Food Stamps 573-3200
Low-Income Home Energy Assistance
Program (LIHEAP) 573-3490
Sierra Community Church (Meals)..... 544-7055
South Lake Tahoe Christmas Cheer..... 542-4934
St. Theresa’s Catholic Church 544-3533
Women, Infants, & Children (WIC) 573-3491

• Health Services

Western Slope

American Red Cross 885-9392
Child Health & Disability Prevention (CHDP)..... 621-6110
El Dorado Community Health Center..... 621-7700
El Dorado Community Health Centers - Dental. 497-5016
Community Health Library 295-1056
Divide Wellness Center – Georgetown 333-2548
El Dorado Smiles Dental Van..... 497-5016
EDC Public Health - HHSA 621-6100
El Dorado County Mental Health Outpatient Center 621-6290
EDC Public Health Nurse - HHSA..... 621-6108
El Dorado County Tobacco Use Prevention Program ... 621-6142
The Center for Violence Free Relationships ... 626-1450
Marshall Medical Center 622-1441
Marshall Community Health Education 626-2990
Mercy Hospital – Folsom 916-983-7400
Mother Theresa Maternity Home of El Dorado 295-8006
NAMI of El Dorado County (Nat’l Alliance on
Mental Illness)..... 677-2676
Partners In Care, El Dorado County, Inc 344-0700
Planned Parenthood – Sacramento 916-444-7966
Poison Control System... 1-800-8-POISON & 1-800-876-4766

Pregnancy Counseling..... 626-6720
Preventive Dental Care 622-3430
Shingle Springs Tribal Health Program 387-4975
Sierra Foothills AIDS Foundation 622-1923
Snowline Hospice 621-7820

South Lake Tahoe Basin

American Red Cross 885-9392
Barton Memorial Home Health Care 542-3171
Barton Memorial Hospital..... 541-3420
Child Health & Disability Prevention (CHDP)..... 573-3165
El Dorado County Mental Health Department..... 573-3251
EDC Public Health Nurse - HHSA..... 621-6108
NAMI of El Dorado County (Nat’l Alliance on
Mental Illness)..... 650-740-5776
Sierra Foothills AIDS Foundation 889-2437

• Housing Information

Western Slope

The Center for Violence Free Relationships ... 626-1450
Community Resource Center 344-1864
El Dorado County Health & Human Services..... 642-7300
El Dorado County Housing Authority/Section 8 ... 621-6300
El Dorado County Senior & Family Housing.... 621-6150
Low-Income Home Energy Assistance
Program (LIHEAP) 621-6150
Salvation Army 672-3147

South Lake Tahoe Basin

El Dorado County Veteran Services 621-5892
El Dorado County Section 8..... 573-3490
Low-Income Home Energy Assistance
Program (LIHEAP) 573-3490

• Senior Services

Western Slope

Adult Protective Services..... 642-4800
Family Caregiver Support Program..... 621-6151
Health Insurance Counseling & Advocacy Program..... 621-6150
In-Home Supportive Services..... 642-4800
Information & Assistance..... 621-6369/1-800-510-2020
Long Term Care Ombudsman..... 621-6271
Multipurpose Senior Services Program (MSSP) 621-6278
Public Guardian 642-4800
Senior Day Care Services..... 621-6180
Senior Health Education Program 621-6151
Senior Nutrition Program..... 621-6160
Senior Shuttle 621-6150
Veterans Services 621-5892
You Are Not Alone (YANA)..... 621-6255

South Lake Tahoe Basin

South Lake Tahoe Senior Center 542-6094
Senior Nutrition Program 573-3130